

R A V E N

SmarTrax™ Installation Manual



**Buhler Versatile 4WD
2360, 2375, and 2425**

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CHAPTER

1

Important Safety Information

NOTICE

Read this manual and the operation and safety instructions included with your implement and/or controller carefully before installing the SmarTrax™ system.

- Follow all safety information presented within this manual.
- If you require assistance with any portion of the installation or service of your Raven equipment, contact your local Raven dealer for support.
- Follow all safety labels affixed to the SmarTrax system components. Be sure to keep safety labels in good condition and replace any missing or damaged labels. To obtain replacements for missing or damaged safety labels, contact your local Raven dealer.

When operating the machine after installing SmarTrax, observe the following safety measures:

- Be alert and aware of surroundings.
- Do not operate SmarTrax or any agricultural equipment while under the influence of alcohol or an illegal substance.
- Remain in the operator's position in the machine at all times when SmarTrax is engaged.
- Disable SmarTrax when exiting the operator's seat and machine.
- Do not drive the machine with SmarTrax enabled on any public road.
- Determine and remain a safe working distance from other individuals. The operator is responsible for disabling SmarTrax when the safe working distance has diminished.
- Ensure SmarTrax is disabled prior to starting any maintenance work on SmarTrax or the machine.

WARNING

- When starting the machine for the first time after installing SmarTrax, be sure that all persons stand clear in case a hose has not been properly tightened.
- The machine must remain stationary and switched off during SmarTrax installation or maintenance.

 **CAUTION**

Hydraulic Safety

- Raven Industries recommends that appropriate protective equipment be worn at all times when working on the hydraulic system.
- Never attempt to open or work on a hydraulic system with the equipment running. Care should always be taken when opening a system that has been previously pressurized.
- When disconnecting the hydraulic hoses or purging is required, be aware that the hydraulic fluid may be extremely hot and under high pressure. Caution must be exercised.
- Any work performed on the hydraulic system must be done in accordance with the machine manufacturer's approved maintenance instructions.
- When installing SmarTrax hydraulics or performing diagnostics, maintenance, or routine service, ensure that precautions are taken to prevent any foreign material or contaminants from being introduced into the machine's hydraulic system. Objects or materials that are able to bypass the machine's hydraulic filtration system will reduce performance and possibly damage the SmarTrax valve.

Electrical Safety

- Always verify that the power leads are connected to the correct polarity as marked. Reversing the power leads could cause severe damage to the equipment.
- Ensure that the power cable is the last cable to be connected.

CHAPTER

2

Introduction

Congratulations on your purchase of the SmarTrax system! This system is designed to provide cutting-edge, hands-free steering of the machine via Global Positioning System (GPS) coordinates.

This manual applies to the following machines:

MAKE: Buhler Versatile

MODEL: 2360, 2375, and 2425

FIGURE 1. Buhler Versatile 2375



Preparing for Installation

Before installing the SmarTrax system, park the machine where the ground is level, clean, and dry. Turn off the machine and leave it turned off for the duration of the installation process. Bleed pressure from the hydraulic system by loosening the hydraulic fittings slowly, where applicable.

During the installation process, follow good safety practices. Be sure to carefully read the instructions in this manual as you complete the installation process.

Recommendations

Raven Industries recommends the following best practices when installing or operating the SmarTrax system for the first time, at the start of the season, or when moving the SmarTrax system to another machine:

- Install the GPS antenna in the recommended location. Refer to the following table for the machine-specific antenna mounting location.

Note: *If your machine is not listed, install the antenna on the front-center of the cab..*

Machine Preset	Antenna X Position (left to right)	Antenna Y Position (from the rear wheel axle to the antenna position on the cab)	Antenna Z Position (ground to top of antenna)
Versatile 2300+	Centered	11.25 ft./3.43 m	11.92 ft./3.63 m

- Ensure the machine's hydraulic filters have been recently changed and there are no issues with the machine's hydraulic system (e.g., pump issues, faulty hydraulic motors, fine metal deposits in the hydraulic hoses, etc.).
- Ensure the machine's hydraulic system is using fresh oil and debris is flushed from the hydraulic hoses, valves, and filters.

Raven Industries recommends the following best practices when installing the SmarTrax system:

- Use part numbers to identify the parts.
- Do not remove the plastic wrap from a part until it is necessary for installation.
- Do not remove plastic caps from a part until it is necessary for installation.

Point of Reference

The instructions in this manual assume that you are standing behind the machine, looking toward the cab.

Updates

Software and manual updates are available on the Raven Applied Technology website:

<http://www.ravenhelp.com>

At Raven Industries, we strive to make your experience with our products as rewarding as possible. One way to improve this experience is to provide us with feedback on this manual.

Your feedback will help shape the future of our product documentation and the overall service we provide. We appreciate the opportunity to see ourselves as our customers see us and are eager to gather ideas on how we have been helping or how we can do better.

To serve you best, please send an email with the following information to

techwriting@ravenind.com

-Buhler Versatile 4WD 2360, 2375, and 2425 Series SmarTrax™ Installation Manual

-Manual No. 016-5031-007 Rev. A

-Any comments or feedback (include chapter or page numbers if applicable).

-Let us know how long have you been using this or other Raven products.

We will not share your email or any information you provide with anyone else. Your feedback is valued and extremely important to us.

Thank you for your time.

2

Kit Contents

This section contains a list of the components that are included in the SmarTrax kit. Before beginning the SmarTrax installation, compare the items in the kit with the components on this list. If you have questions about the kit, contact your Raven dealer.

TABLE 1. Buhler Versatile 4WD 2360, 2375 & 2425 SmarTrax Installation Kit (P/N 117-5031-007)

Picture	Item Description	Part Number	Qty.
Not Pictured	Manual - Buhler Versatile 2360, 2375, and 2425 Series SmarTrax Installation	016-5031-007	1
	Valve - SmarTrax Hydraulic	334-0003-089	1
	Bracket - Node Mounting	107-0172-084	1
	Bracket - Hydraulic Valve Mounting	116-0159-527	1

TABLE 1. Buhler Versatile 4WD 2360, 2375 & 2425 SmarTrax Installation Kit (P/N 117-5031-007)

Picture	Item Description	Part Number	Qty.
	Cable - Valve Harness	115-4001-148	1
	Transducer - 0-3000 PSI Pressure	422-0000-086	1
	Screw - #10 x 3/4" Slotted Hex Head Self-Tapping	311-0001-321	4
	Bolt - 5/16"-18 UNC x 7/8" Hex	311-0052-104	4
	Bolt - 3/8"-16 x 1" Hex	311-0054-105	4
	Nut - 3/8"-16 Zinc Flanged Lock	312-1001-164	7
	Washer - 5/16" Lock	313-1000-019	4
	Washer - 1/4" Flat	313-2300-009	4
	Washer - 3/8" Flat	313-2300-013	4

TABLE 2. Hydraulic Kit (P/N 117-0199-131)

Picture	Item Description	Part Number	Qty.
	Fitting - -6 JIC (M) to -6 SAE O-Ring (M) Straight Adapter	333-0012-045	2
	Fitting - -8 JIC (M) to -10 SAE O-Ring (M) Straight Adapter	333-0012-056	2
	Fitting - -12 JIC (F) to -8 JIC (M) Reducer	333-0012-063	1
	Fitting - -8 JIC M/F 90° Swivel Elbow	333-0012-064	2
	Fitting - -8 JIC (M) to -8 SAE O-Ring (M) Straight Adapter	333-0012-093	2
	Fitting - -10 JIC M/F 90° Swivel Elbow	333-0012-108	2
	Fitting - -12 JIC M/M/F Swivel Run Tee Adapter	333-0012-109	1
	Fitting - -10 JIC M/M/F Swivel Run Tee Adapter	333-0012-113	2
	Fitting - -16 JIC M/M/F Swivel Run Tee Adapter	333-0012-117	1
	Fitting - -4 JIC M/F 90° Swivel Elbow	333-0012-154	1
	Fitting - -16 JIC (F) to -8 JIC (M) Reducer	333-0012-208	1

TABLE 2. Hydraulic Kit (P/N 117-0199-131)

Picture	Item Description	Part Number	Qty.
	Hydraulic Hose - -8 JIC (F) 90° to -10 JIC (F) - 30"	214-1000-991	2
	Hydraulic Hose - -8 JIC (F) 90° to -8 JIC (F) - 30"	214-1000-992	2
	Hydraulic Hose - -6 JIC (F) 90° to -4 JIC (F) - 30"	214-1000-993	1
	Hydraulic Hose - -6 JIC (F) 90° to -4 JIC (F) - 48"	214-1000-994	1

TABLE 3. Node Kit (P/N 117-5030-005) - SmarTrax-Only Systems

Picture	Item Description	Part Number	Qty.
Not Pictured	Manual - SmarTrax and SmartSteer Calibration & Operation	016-0171-277	1
	Node - SmarTrax 3D CAN Control	063-0173-228	1
	Harness - SmarTrax Node	115-4001-109	1
	Assembly - SmarTrax Enable Switch	063-0172-470	1

Note: The node installation kit is sold separately.

CHAPTER

3

*Hydraulic System
Installation*



⚠ WARNING

Hydraulics are under pressure. Care should always be taken with a system that has been pressurized.

Before beginning the SmarTrax hydraulic installation, turn off the machine and relieve pressure by turning the steering wheel left and right.

Never work on a hot machine. Always allow it to cool before performing diagnostics, maintenance, or routine service.

When disconnecting or purging hydraulic hoses, be aware that the hydraulic fluid within the machine's system may be extremely hot and under high pressure.

Tampering with hydraulic valves may cause serious injury or death, and will void the warranty.



⚠ CAUTION

When installing SmarTrax hydraulics or performing diagnostics, maintenance, or routine service, ensure precautions are taken to prevent any foreign material from being introduced into the machine's hydraulic system.

Objects or materials that are able to bypass the machine's hydraulic filtration system will reduce performance and possibly damage the SmarTrax hydraulic valve.

	NOTICE
<p>The appearance of the SmarTrax hydraulic valve may vary slightly from the images contained in this manual. However, the fittings, hose connections, and cable connections remain the same.</p>	

Install Fittings in the SmarTrax Valve

Before mounting the SmarTrax valve (P/N 334-0003-089) on the machine, install the proper fittings in the valve. This prepares the valve for installation and simplifies the hose connection process later in the procedure.

FIGURE 1. Fittings Installed in the Smartrax Valve



Fitting	Part Number	Port
Fitting - -6 JIC (M) to -6 SAE O-Ring (M) Straight Adapter	333-0012-045	LSPV, LS STEER
Fitting - -8 JIC (M) to -8 SAE O-Ring (M) Straight Adapter	333-0012-093	P, T
Fitting - -8 JIC (M) to -10 SAE O-Ring (M) Straight Adapter	333-0012-056	A, B
Transducer - 0-3000 PSI Pressure	422-0000-086	PS

Mount the SmarTrax Valve

FIGURE 2. SmarTrax Valve Mounting Location



1. Identify the SmarTrax valve (P/N 334-0003-089) mounting location under the hood, in front of the cab.

FIGURE 3. Holes Drilled in Hood Support Bracket



2. Align the holes in the valve mounting bracket (P/N 116-0159-527) with the existing holes in the machine's hood support bracket.
3. Using the valve mounting bracket as a template, drill 3/8" holes in the hood support bracket.

FIGURE 4. SmarTrax Valve Installed on Valve Mounting Bracket



4. Install the SmarTrax valve on the valve mounting bracket using four 5/16"-18 x 7/8" hex bolts (P/N 311-0052-104) and four 5/16" lock washers (P/N 313-1000-019).

FIGURE 5. SmarTrax Valve Mounted on the Machine



5. Secure the valve mounting bracket to the machine's hood support bracket using four 3/8"-16 x 1" hex bolts (P/N 311-0052-105), four 3/8" washers (P/N 313-2300-013), and four 3/8"-16 zinc flanged lock nuts (P/N 312-1001-164).

Install the Left and Right Steering Hoses

FIGURE 6. Machine's Left Steering Hose



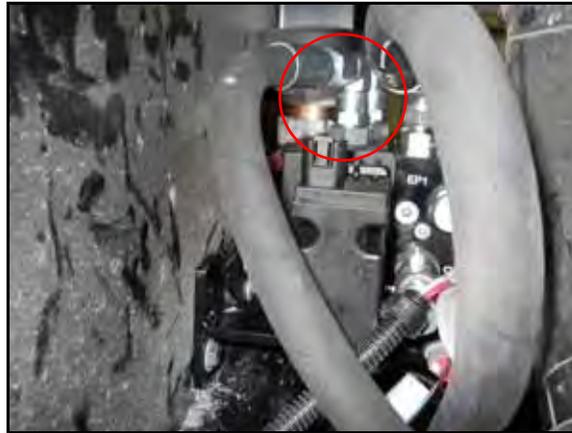
1. Locate and disconnect the machine's left steering hose from the steering orbital.

FIGURE 7. Left Steering Hose Installed on Steering Orbital



2. Install a -10 JIC M/M/F swivel run tee adapter fitting (P/N 333-0012-113) in the open port of the steering orbital.
3. Connect the machine's left steering hose to the opposite end of the installed tee fitting.
4. Install a -10 JIC M/F 90° swivel elbow fitting (P/N 333-0012-108) on the 90° end of the installed tee fitting.
5. Install the straight end of the supplied hydraulic hose (P/N 214-1000-991) on the installed elbow fitting.

FIGURE 8. Left Steering Hose Installed on SmarTrax Valve



6. Connect the 90° end of the installed hydraulic hose on the fitting installed in Port A of the SmarTrax valve (P/N 334-0003-089).

FIGURE 9. Machine's Right Steering Hose



7. Locate and disconnect the machine's right steering hose from the steering orbital.

FIGURE 10. Right Steering Hose Installed



8. Install a -10 JIC M/M/F swivel run tee adapter fitting (P/N 333-0012-113) in the open port of the steering orbital.
9. Connect the machine's right steering hose to the opposite end of the installed tee fitting.
10. Install a -10 JIC M/F 90° swivel elbow fitting (P/N 333-0012-108) on the 90° end of the installed tee fitting.
11. Install the straight end of the supplied hydraulic hose (P/N 214-1000-991) on the installed elbow fitting.

FIGURE 11. Right Steering Hose Installed on SmarTrax Valve



12. Connect the 90° end of the installed hydraulic hose on the fitting installed in Port B of the SmarTrax valve.

Install the Pressure Hose

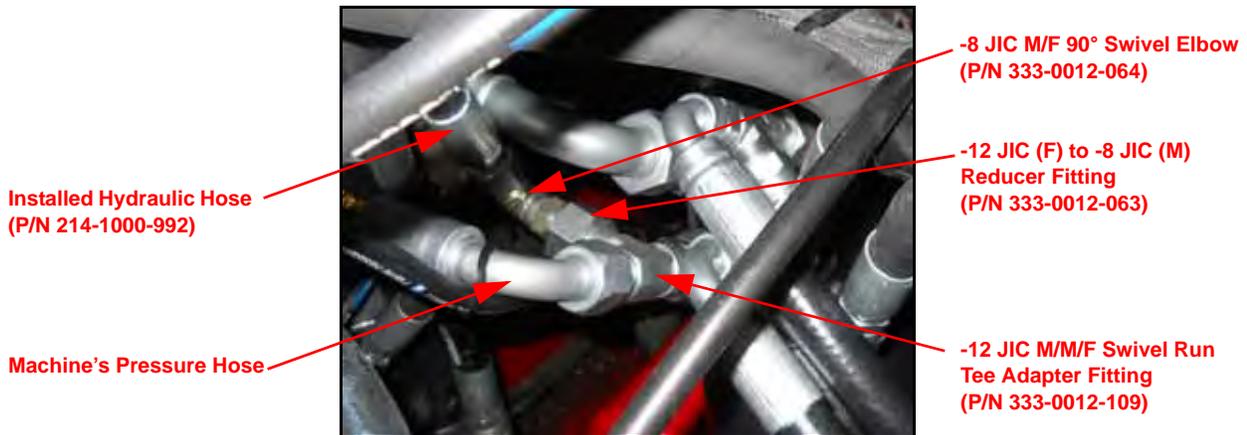
FIGURE 12. Machine's Pressure Hose



1. Locate and disconnect the machine's pressure hose from the steering orbital.



FIGURE 13. Pressure Hose Installed



2. Install a -12 JIC M/M/F swivel run tee adapter fitting (P/N 333-0012-109) on the open pressure port.
3. Connect the machine's pressure hose to the opposite end of the installed tee fitting.
4. Install a -12 JIC (F) to -8 JIC (M) reducer adapter fitting (P/N 33-0012-063) on the 90° end of the installed tee fitting.
5. Install a -8 JIC M/F 90° swivel elbow fitting (P/N 333-0012-064) on the installed reducer fitting.
6. Install the straight end of the supplied hydraulic hose (P/N 214-1000-992) on the installed elbow fitting.

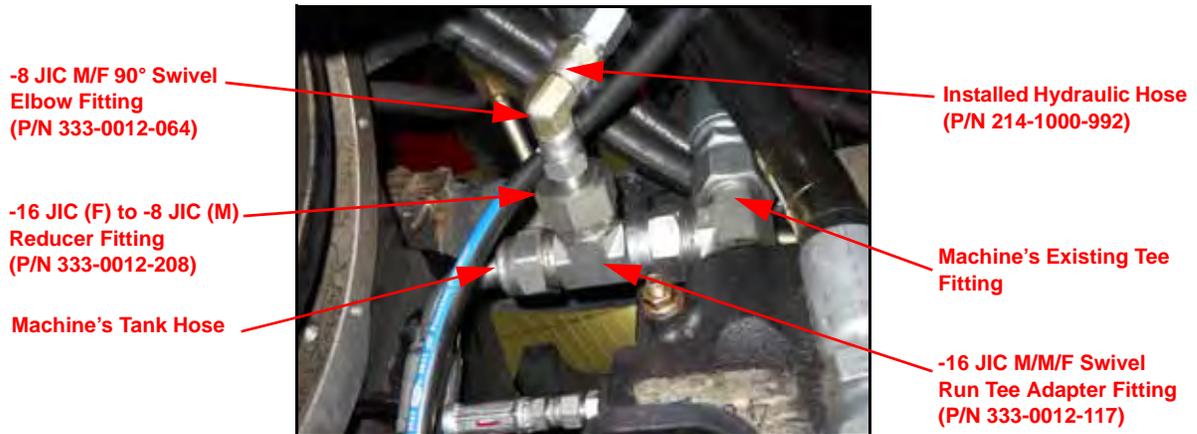
FIGURE 14. Pressure Hose Installed



7. Connect the 90° end of the installed hydraulic hose to the fitting installed in Port P of the SmarTrax valve (P/N 334-0003-089).

Install the Tank Hose

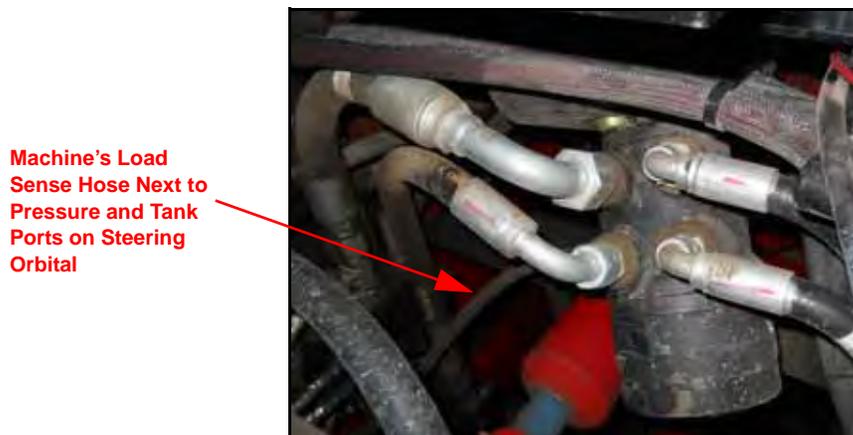
FIGURE 15. Tank Hose Installed



1. Disconnect the machine's tank hose from the 90° end of the existing tee fitting on the tank manifold.
2. Install a -16 JIC M/M/F swivel run tee adapter fitting (P/N 333-0012-117) on the 90° end of the existing tee.
3. Connect the machine's tank hose to the opposite end of the installed tee fitting.
4. Install a -16 JIC (F) to -8 JIC (M) reducer fitting (P/N 333-0012-208) on the 90° end of the installed tee fitting.
5. Install a -8 JIC M/F 90° swivel elbow fitting (P/N 333-0012-064) on the installed reducer fitting.
6. Install the straight end of the supplied hydraulic hose (P/N 214-1000-992) on the installed elbow fitting.
7. Connect the 90° end of the installed hydraulic hose to the fitting installed in Port T of the SmarTrax valve (P/N 334-0003-089).

Install the Load Sense Hoses

FIGURE 16. Machine's Load Sense Hose



1. Disconnect the machine's load sense hose from the steering orbital.



FIGURE 17. Machine's Load Sense Connection on Priority Valve



2. Disconnect the other end of the load sense hose from the machine's priority valve.

Note: *This hose is not used in the SmarTrax system installation. Keep the hose for future use.*

FIGURE 18. LS STEER Hose Installed on Steering Orbital



3. Install a -4 JIC M/F 90° elbow fitting (P/N 333-0012-154) in the open load sense port on the steering orbital.
4. Install the straight end of the supplied hydraulic hose (P/N 214-1000-993) on the installed elbow fitting.

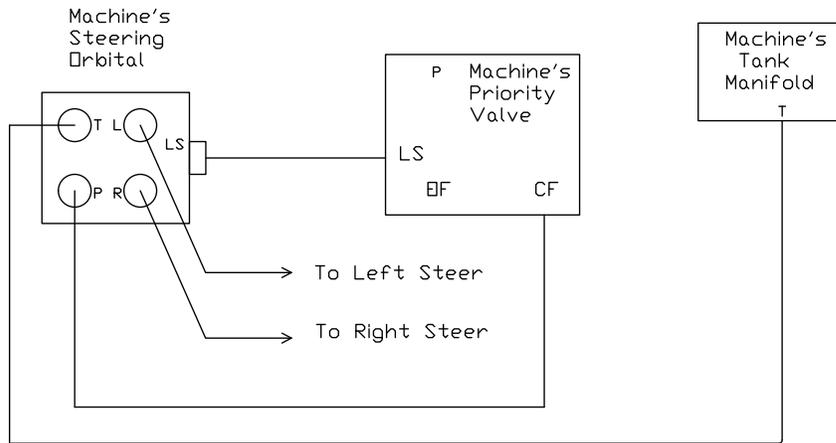
FIGURE 19. LS STEER Connection



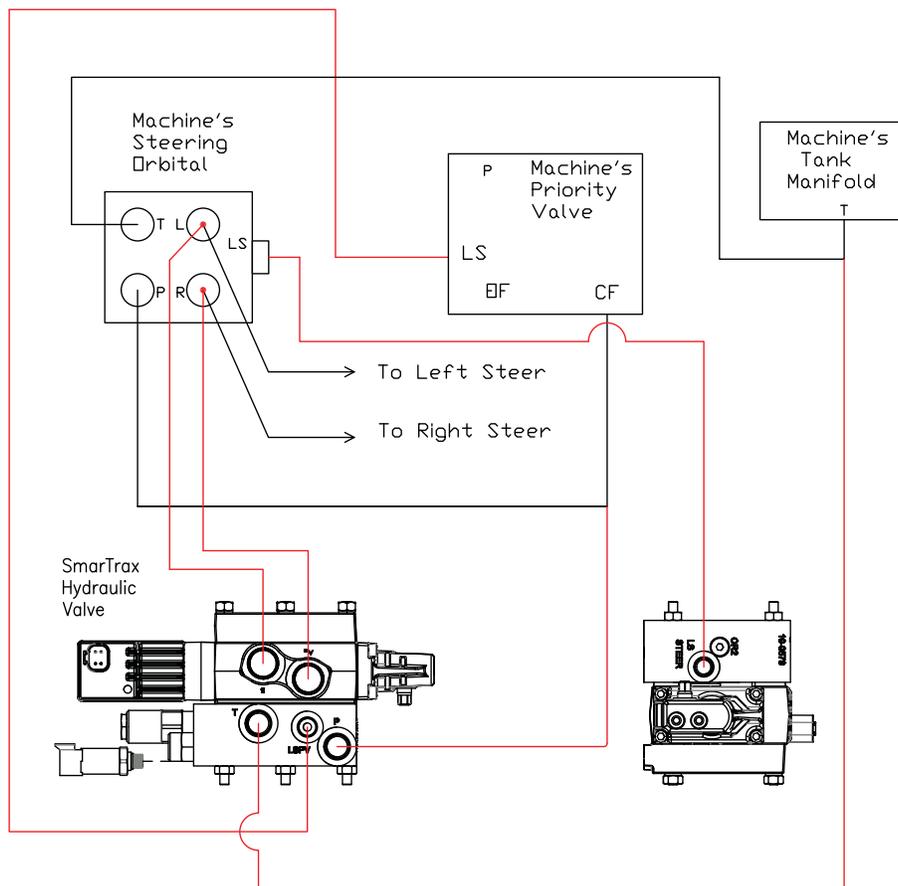
5. Connect the 90° end of the installed hydraulic hose to the fitting installed in Port LS STEER of the SmarTrax valve (P/N 334-0003-089).
6. Install the straight end of the supplied hydraulic hose (P/N 214-1000-994) in the open load sense port of the machine's hydraulic valve.
7. Connect the 90° end of the installed hydraulic hose to the fitting installed in Port LSPV of the SmarTrax valve.

Hydraulic Diagram

Before SmarTrax Installation



After SmarTrax Installation



CHAPTER

4

Cab Component Installation

Install the SmarTrax Node

Mount the SmarTrax Node

FIGURE 1. SmarTrax Node Installed

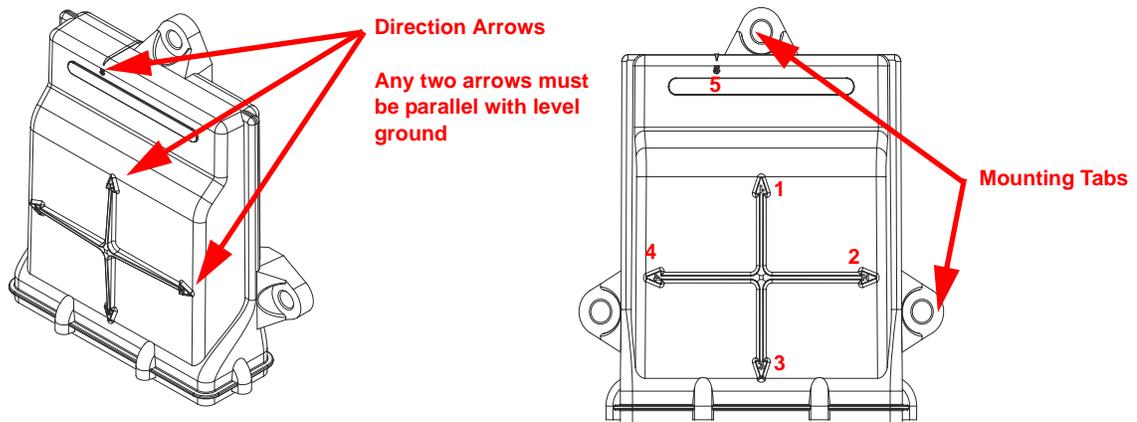


Note: *The forward vehicle direction is 1 in the pictured node orientation.*

1. Install the SmarTrax node (P/N 063-0173-228) on the node mounting bracket (P/N 107-0172-084) using three 3/8"-16 zinc flanged lock nuts (P/N 312-1001-164).
2. Secure the node mounting bracket to the cab to the right of the operator's seat floor using four #10 x 3/4" slotted hex head self-tapping screws (P/N 311-0001-321) and four 1/4" flat washers (P/N 313-2300-009).

Node Mounting Locations

FIGURE 2. Node Mounting



When choosing the location for the SmarTrax node, consider the following points:

- Mount the SmarTrax node inside the machine's cab on a flat, level surface for proper performance and cable connection.
- One of the six numbered direction arrows on the node must be oriented in the direction of forward vehicle travel, one arrow pointing straight up, and two of the arrows parallel to the ground.

Note: Make a note of the number of the arrow that is oriented in the direction of forward vehicle travel. This number will be needed during the SmarTrax calibration process.

- The node mounting location must not create tripping hazards.
- Mount the node in a location where it will not be kicked or jarred during normal equipment operation.
- The location must allow cable routing to avoid crimping or damaging the cables or the node connections.
- Securely fasten the node using bolts or screws through at least two of the three mounting holes. When mounted properly, the node should not become loose or rotate.

Install the Foot Switch

FIGURE 3. Foot Switch Installed



1. Select a suitable location for the foot switch (P/N 063-0172-470) to be installed.

Note: *The foot switch should be installed in a location where the operator has easy access to it and is able to fully press the pedal.*

2. Using the holes in the foot switch as a template, drill holes in the floor of the cab.
3. Secure the foot switch to the floor by installing the supplied screws in each of the mounting holes.
4. Route the foot switch cable connector to the node mounting location.

Install the Node Harness

FIGURE 4. Node Harness Installed on the Node



1. Install the two large, rectangular connectors of the node harness (P/N 115-4001-109) into the correct ports of the node.
2. Tighten the bolts on the harness connectors to secure the connections.
3. Locate the ENABLE connector on the node harness and connect it to the foot switch cable connector.

Install the Valve Harness

FIGURE 5. Valve Harness Connected to Node Harness



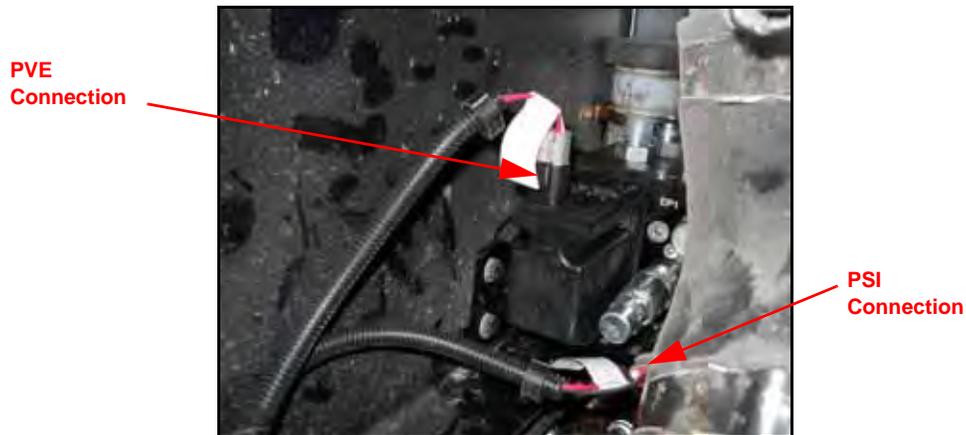
1. Connect the 12-pin connector of the valve harness (P/N 115-4001-148) to the mating 12-pin connector of the node harness (P/N 115-4001-109).

FIGURE 6. Valve Harness Routed Outside the Cab



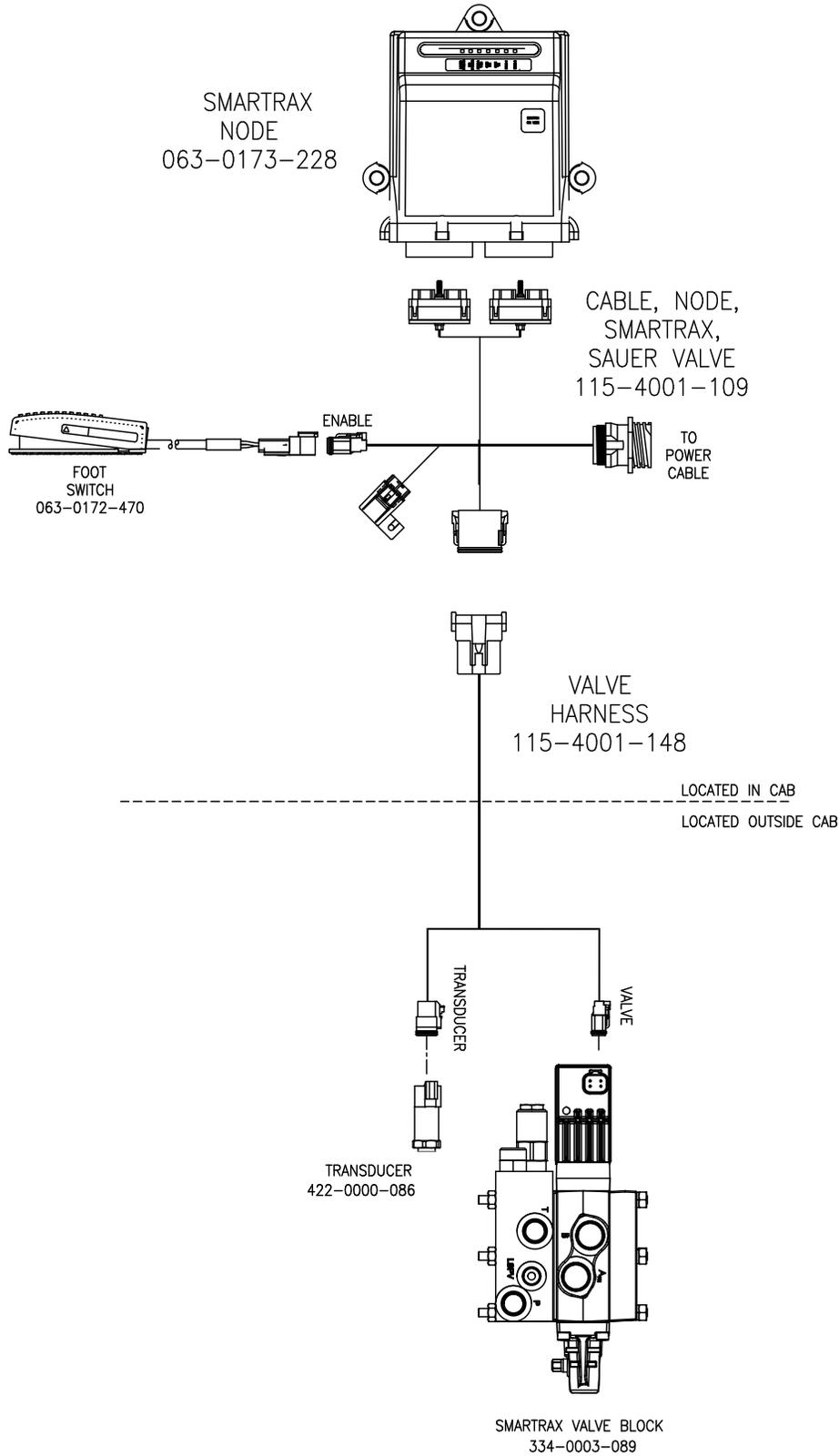
2. Route the valve harness outside and under the cab through the access hole located under the floor mat and behind the seat.
3. Route the valve harness toward the SmarTrax valve (P/N 334-0003-089).

FIGURE 7. Valve Harness Connected to SmarTrax Valve



4. Connect the PSI connector to the pressure transducer (P/N 422-0000-086) installed in Port PS of the SmarTrax valve.
5. Connect the PVES connector to the open PVE port of the SmarTrax valve.

FIGURE 8. Valve Harness Wiring Diagram



Install the Chassis Cable - SmarTrax-Only Systems (If Applicable)

If the machine does not contain an existing chassis power system (such as AutoBoom, product control, etc.), it is necessary to install the chassis power cable to operate the SmarTrax system. If a CAN system already exists on the machine, refer to *Connect SmarTrax to an Existing Chassis Cable (If Applicable)* below the connect power to the SmarTrax system.

Note: *The chassis cable is sold separately. Contact your local Raven dealer for ordering information.*

1. Locate the SmarTrax chassis cable (P/N 115-4001-085).
2. Connect the TO SMARTRAX NODE connector from the chassis cable to the round 16-pin connector on the node harness (P/N 115-4001-109).
3. Connect the TO CONSOLE CABLE connector to the Raven console cable.
4. Install a terminator (P/N 063-0172-369) on the CAN cable connector.
5. Loop and tie-off the REMOTE SWITCH cable connection, securing it with plastic cable ties as necessary.

Note: *The REMOTE SWITCH connector is not used in the SmarTrax system. Ensure the cable is secured away from moving parts and heat sources.*

6. Connect the ring terminals to the battery.

Note: *The positive connectors are fused.*

Connect SmarTrax to an Existing Chassis Cable (If Applicable)

Note: *The SmarTrax interface tee is sold separately. Contact your local Raven dealer for ordering information.*

1. Locate and disconnect the connection between the Raven console cable and chassis cable on the machine's existing CAN system.
2. Install the SmarTrax interface tee cable (P/N 115-4001-070 or 115-4001-071) between the chassis and Raven console harness.
3. Connect the SmarTrax node cable (P/N 115-4001-109) to the remaining SmarTrax interface tee.

**WARNING**

When starting the machine for the first time after installing SmarTrax, be sure that all persons stand clear in case a hose has not been properly tightened.

**WARNING**

Do not use hands to check for leaks. Hydraulic fluid under pressure can penetrate the skin and cause serious injury or death.

Verify the SmarTrax System Installation

1. Turn on the machine.
2. Double-check all fitting and hose connections to ensure that:
 - Hoses are not rubbing on or interfering with moving parts.
 - Hydraulic fluid is not leaking from the system.
3. Turn the machine's wheels fully from side to side repeatedly to remove air from the hydraulic system.

Note: *During the SmarTrax system installation, whenever the hydraulic system is purged for maintenance, or when fittings are loosened or disconnected, air is introduced into the lines of the hydraulic system. If air pockets are present, the wheels may not move consistently when the steering wheel is turned.*

4. Continue turning the wheels until they move steadily and smoothly when the steering wheel is turned.

5. Access the System Diagnostic screen by selecting the MACHINE TEST option on the Machine Type screen and turn the wheels using the Raven console.

Note: *If there are issues with the SmarTrax system, turn off the machine and correct them immediately. For additional assistance, refer to the SmarTrax and SmartSteer Calibration & Operation Manual (P/N 016-0171-277) or contact your local Raven dealer.*

Calibrate the SmarTrax System

Refer to the SmarTrax and SmartSteer Calibration & Operation Manual (P/N 016-0171-277) for instructions on calibrating the SmarTrax system, adjusting system settings, and system operation.

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RAVEN

Limited Warranty

What Does this Warranty Cover?

This warranty covers all defects in workmanship or materials in your Raven Applied Technology Division product under normal use, maintenance, and service when used for intended purpose.

How Long is the Coverage Period?

Raven Applied Technology products are covered by this warranty for 12 months from the date of retail sale. In no case will the Limited Warranty period exceed 24 months from the date the product was issued by Raven Industries Applied Technology Division. This warranty coverage applies only to the original owner and is non-transferable.

How Can I Get Service?

Bring the defective part and proof of purchase to your Raven dealer. If the dealer approves the warranty claim, the dealer will process the claim and send it to Raven Industries for final approval. The freight cost to Raven Industries will be the customer's responsibility. The Return Materials Authorization (RMA) number must appear on the box and all documentation (including proof of purchase) must be included inside the box to be sent to Raven Industries.

What Will Raven Industries Do?

Upon confirmation of the warranty claim, Raven Industries will (at our discretion) repair or replace the defective product and pay for the standard return freight, regardless of the inbound shipping method. Expedited freight is available at the customer's expense.

What is not Covered by this Warranty?

Raven Industries will not assume any expense or liability for repairs made outside our facilities without written consent. Raven Industries is not responsible for damage to any associated equipment or products and will not be liable for loss of profit, labor, or other damages. The obligation of this warranty is in lieu of all other warranties, expressed or implied, and no person or organization is authorized to assume any liability for Raven Industries.

Damages caused by normal wear and tear, misuse, abuse, neglect, accident, or improper installation and maintenance are not covered by this warranty.



Extended Warranty

What Does this Warranty Cover?

This warranty covers all defects in workmanship or materials in your Raven Applied Technology Division product under normal use, maintenance, and service when used for intended purpose.

Do I Need to Register My Product to Qualify for the Extended Warranty?

Yes. Products/systems must be registered within 30 days of retail sale to receive coverage under the Extended Warranty. If the component does not have a serial tag, the kit it came in must be registered instead.

Where Can I Register My Product for the Extended Warranty?

To register, go online to www.ravenhelp.com and select Product Registration.

How Long is the Extended Warranty Coverage Period?

Raven Applied Technology products that have been registered online are covered for an additional 12 months beyond the Limited Warranty for a total coverage period of 24 months from the date of retail sale. In no case will the Extended Warranty period exceed 36 months from the date the product was issued by Raven Industries Applied Technology Division. This Extended Warranty coverage applies only to the original owner and is non-transferable.

How Can I Get Service?

Bring the defective part and proof of purchase to your Raven dealer. If the dealer approves the warranty claim, the dealer will process the claim and send it to Raven Industries for final approval. The freight cost to Raven Industries will be the customer's responsibility. The Return Materials Authorization (RMA) number must appear on the box and all documentation (including proof of purchase) must be included inside the box to be sent to Raven Industries. In addition, the words "Extended Warranty" must appear on the box and all documentation if the failure is between 12 and 24 months from the retail sale.

What Will Raven Industries Do?

Upon confirmation of the product's registration for the Extended Warranty and the claim itself, Raven Industries will (at our discretion) repair or replace the defective product and pay for the standard return freight, regardless of the inbound shipping method. Expedited freight is available at the customer's expense.

What is Not Covered by the Extended Warranty?

Raven Industries will not assume any expense or liability for repairs made outside our facilities without written consent. Raven Industries is not responsible for damage to any associated equipment or products and will not be liable for loss of profit, labor, or other damages. Cables, hoses, software enhancements, and remanufactured items are not covered by this Extended Warranty. The obligation of this warranty is in lieu of all other warranties, expressed or implied, and no person or organization is authorized to assume any liability for Raven Industries.

Damages caused by normal wear and tear, misuse, abuse, neglect, accident, or improper installation and maintenance are not covered by this warranty.

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Buhler Versatile 4WD 2360, 2375, and 2425 Series
SmarTrax™ Installation Manual
(P/N 016-5031-007 Rev A 12/12 E20606)



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