

# Manual Update TeamViewer GeoStar/Viper 4

What you need:

- Internet connection (example by use of a Wifi-dongle in case of a GeoStar)
- Create a hotspot on your smartphone with the name and password:

Hotspot name: raven

Password: ravensupport

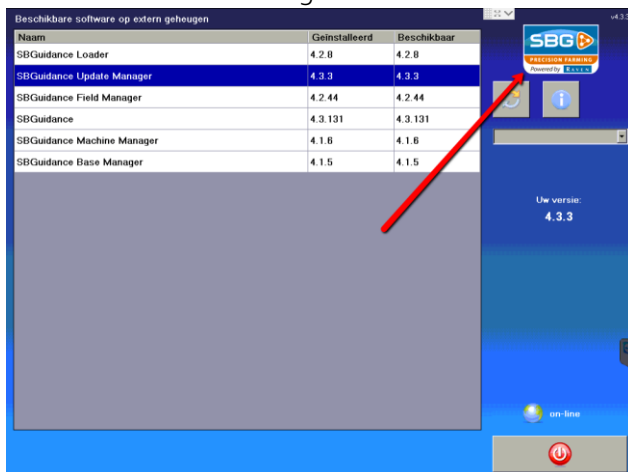
1. If you are on the main screen, go to 'UPDATE MANAGER'.



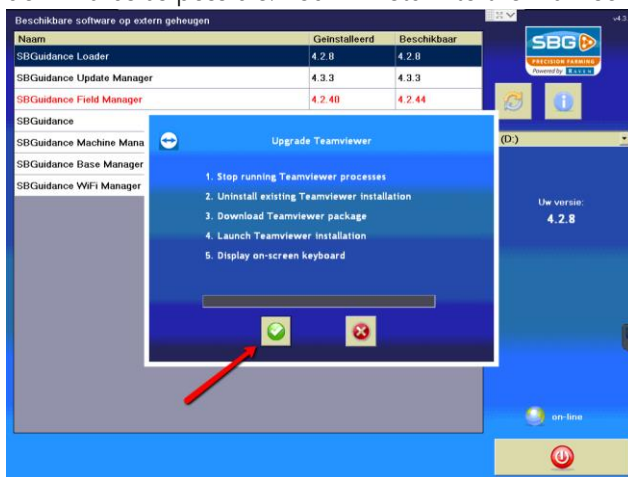
2. The version of the 'UPDATE MANAGER' must be 4.3.3 or higher. If not, update the 'UPDATE MANAGER' by pressing on the red numbers in the third column and press the button 'Update'. Make sure also the other software is updated.



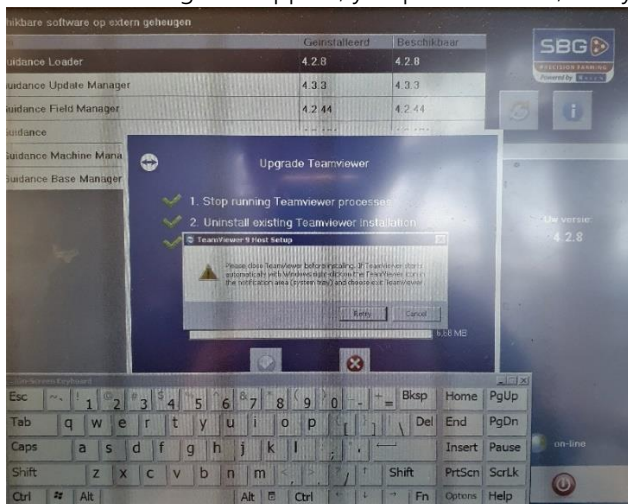
3. Press twice on the SBG-logo.



4. Press the green check mark. It is possible that an On-screen keyboard will appear. Drag this window as far downwards as possible. You will return to the main screen, but do not remove the On-screen Keyboard!



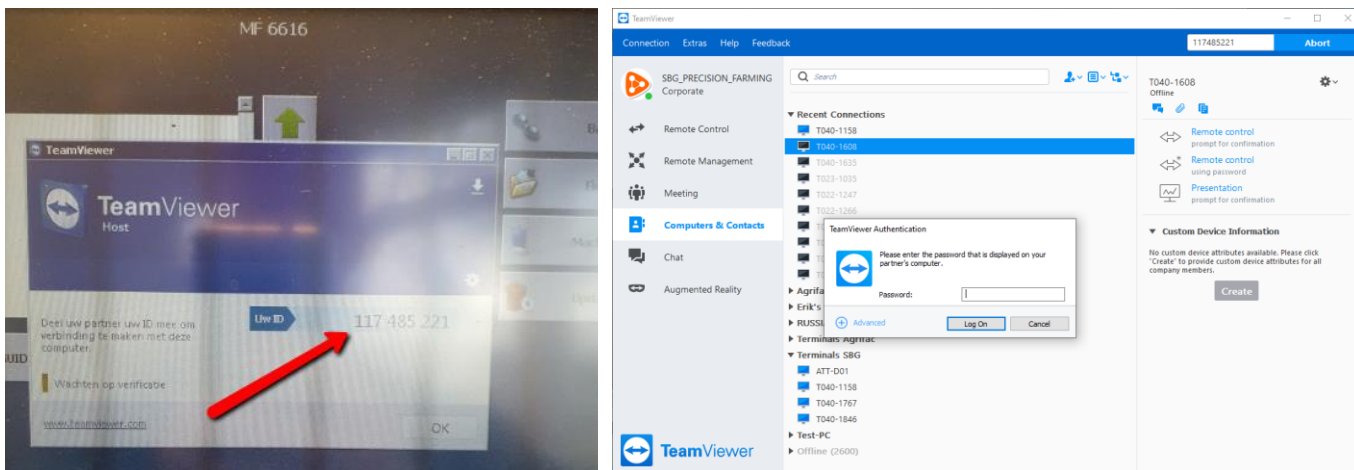
5. An error message will appear, you press 'Cancel', and you will return to the home screen.



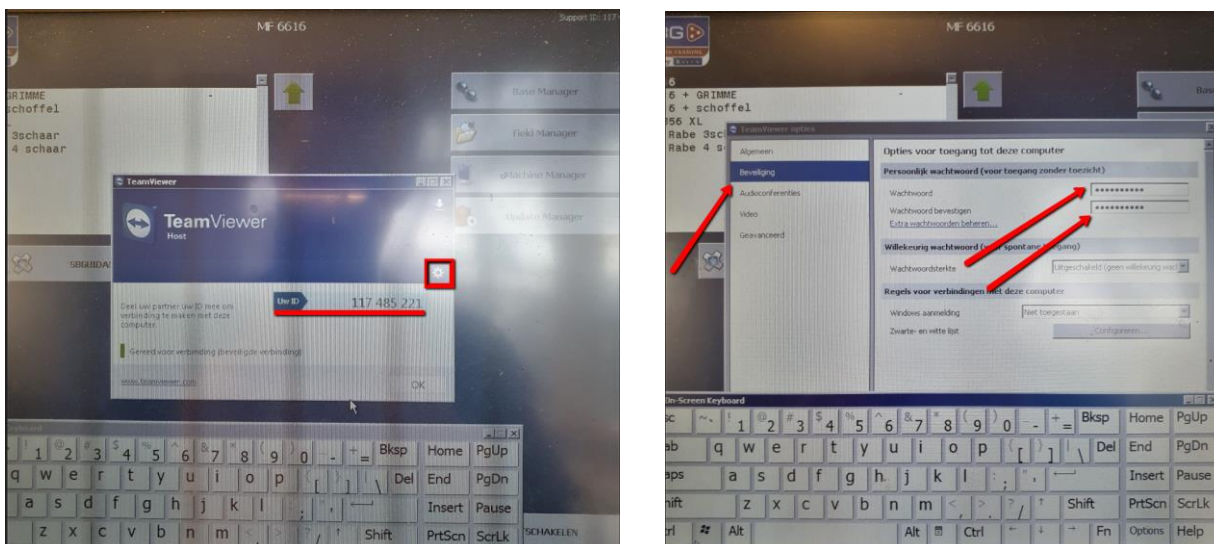
6. Execute step 1 through 4 twice again. The last time, TeamViewer will be installed.



- The installation is executed. When finished, the TeamViewer screen will appear, showing the 'You ID'. Try to login into the field computer from a PC using the support ID.



- Login with the Raven-Service password (only provided to dealers).
- When you are not able to login with the Raven-Service password, press on the sprocket sign just above the ID-number, and change the password to: raven



- When you can login, the installation is completed. To save all changed settings, reboot the terminal