

RS1™/HDU Installation
Manual for RBR Enterprise
Vector 300 LS/Venturi LS
(MY 2019 and Newer)

016-5035-003 Rev. A

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CHAPTER

1

IMPORTANT SAFETY INFORMATION

NOTICE

Read this manual and the operation and safety instructions included with your implement and/or controller carefully before installing the RS1/HDU™ system.

- Follow all safety information presented within this manual.
- If you require assistance with any portion of the installation or service of your Raven equipment, contact your local Raven dealer for support.
- Follow all safety labels affixed to the RS1/HDU system components. Be sure to keep safety labels in good condition and replace any missing or damaged labels. To obtain replacements for missing or damaged safety labels, contact your local Raven dealer.

When operating the machine after installing RS1/HDU, observe the following safety measures:

- Be alert and aware of surroundings.
- Do not operate RS1/HDU or any agricultural equipment while under the influence of alcohol or an illegal substance.
- Remain in the operator's position in the machine at all times when RS1/HDU is engaged.
- Disable RS1/HDU when exiting the operator's seat and machine.
- Do not drive the machine with RS1/HDU enabled on any public road.
- Determine and remain a safe working distance from other individuals. The operator is responsible for disabling RS1/HDU when the safe working distance has diminished.
- Ensure RS1/HDU is disabled prior to starting any maintenance work on RS1/HDU or the machine.

WARNING

- When starting the machine for the first time after installing RS1/HDU, be sure that all persons stand clear in case a hose has not been properly tightened.
- The machine must remain stationary and switched off during RS1/HDU installation or maintenance.

INSTRUCTIONS FOR WIRE ROUTING

The word “harness” is used to mean all electrical leads and cables, bundled and unbundled. When installing harness, secure it at least every 30 cm (12in) to the frame. Follow existing harness as much as possible and use these guidelines:

Harness should not contact or be attached to:

- Lines and hoses with high vibration forces or pressure spikes
- Lines and hoses carrying hot fluids beyond harness component specifications

Avoid contact with any sharp edge or abrading surfaces such as, but not limited to:

- Sheared or flame cut edges
- Edges of machined surfaces
- Fastener threads or cap screw heads
- Ends of adjustable hose clamps
- Wire exiting conduit without protection, either ends or side of conduit
- Hose and tube fittings

Routing should not allow harnesses to:

- Hang below the unit
- Have the potential to become damaged due to exposure to the exterior environment. (i.e. tree limbs, debris, attachments)
- Be placed in areas of or in contact with machine components which develop temperatures higher than the temperature rating of harness components
- Wiring should be protected or shielded if it needs to route near hot temperatures beyond harness component specifications

Harnessing should not have sharp bends

Allow sufficient clearance from machine component operational zones such as:

- Drive shafts, universal joints and hitches (i.e. 3-point hitch)
- Pulleys, gears, sprockets
- Deflection and backlash of belts and chains
- Adjustment zones of adjustable brackets
- Changes of position in steering and suspension systems
- Moving linkages, cylinders, articulation joints, attachments
- Ground engaging components

For harness sections that move during machine operation:

- Allow sufficient length for free movement without interference to prevent: pulling, pinching, catching or rubbing, especially in articulation and pivot points
- Clamp harnesses securely to force controlled movement to occur in the desired harness section
- Avoid sharp twisting or flexing of harnesses in short distances
- Connectors and splices should not be located in harness sections that move

Protect harnesses from:

- Foreign objects such as rocks that may fall or be thrown by the unit
- Buildup of dirt, mud, snow, ice, submersion in water and oil
- Tree limbs, brush and debris
- Damage where service personnel or operators might step or use as a grab bar
- Damage when passing through metal structures

IMPORTANT: Avoid directly spraying electrical components and connections with high pressure water. High pressure water sprays can penetrate seals and cause electrical components to corrode or otherwise become damaged. When performing maintenance:

- Inspect all electrical components and connections for damage or corrosion. Repair or replace components, connections, or cable as necessary.
- Ensure connections are clean, dry, and not damaged. Repair or replace components, connections, or cable as necessary.
- Clean components or connections using low pressure water, pressurized air, or an aerosol electrical component cleaning agent.
- Remove visible surface water from components, connections, or seals using pressurized air or an aerosol electrical component cleaning agent. allow components to dry completely before reconnecting cables.

CHAPTER

INTRODUCTION

2

Thank you for selecting the Raven RS1/HDU steering system. The RS1/HDU system is designed to provide hands free steering of agricultural equipment using Global Navigation Satellite System (GNSS) position data.

This manual applies to the following machines:

MAKE: RBR
MODEL: Vector 300 LS/Venturi LS
YEAR: 2019 and Newer

FIGURE 1. RBR Vector 300 LS



PREPARING FOR INSTALLATION

Before installing the RS1/HDU system, park the machine where the ground is level, clean, and dry. Turn off the machine and leave it turned off for the duration of the installation process. Bleed pressure from the hydraulic system by loosening the hydraulic fittings slowly, where applicable.

During the installation process, follow good safety practices. Be sure to carefully read the instructions in this manual as you complete the installation process.

RECOMMENDATIONS

Raven Industries recommends the following best practices when installing or operating the RS1/HDU system for the first time, at the start of the season, or when moving the RS1/HDU system to another machine:

- Install the GPS antenna in the recommended location. Refer to the following table for the machine-specific antenna mounting location.
- Ensure the machine's hydraulic filters have been recently changed and there are no issues with the machine's hydraulic system (e.g., pump issues, faulty hydraulic motors, fine metal deposits in the hydraulic hoses, etc.).
- Ensure the machine's hydraulic system is using fresh oil and debris is flushed from the hydraulic hoses, valves, and filters.

Raven Industries recommends the following best practices when installing the RS1/HDU system:

- Use part numbers to identify the parts.
- Do not remove the plastic wrap from a part until it is necessary for installation.
- Do not remove plastic caps from a part until it is necessary for installation.

POINT OF REFERENCE

The instructions in this manual assume that you are standing behind the machine, looking toward the cab.

KIT CONTENTS

This section contains a list of kits that may be included with the components. Before beginning the RS1 installation, compare the items in the kit with the components specific to your installation on the list(s) in "Kits Lists" on page 41. If you have questions about the kit, contact your Raven dealer.

TABLE 1. RS1/HDU Kits

Description	Kit Number
Kit, WAS, RBR	117-0192-053
Kit, Hydraulic, PVG Dynamic Load Sense	117-0199-126
Kit, HDU, RBR Vector (MY 2019 and Newer)	117-5035-003

UPDATES

Software and manual updates are available on the Raven Applied Technology website:

<http://www.ravenhelp.com>

At Raven Industries, we strive to make your experience with our products as rewarding as possible. One way to improve this experience is to provide us with feedback on this manual.

Your feedback will help shape the future of our product documentation and the overall service we provide. We appreciate the opportunity to see ourselves as our customers see us and are eager to gather ideas on how we have been helping or how we can do better.

To serve you best, please send an email with the following information to

techwriting@ravenind.com

- RS1™/HDU Installation Manual for RBR Enterprise Vector 300 LS/Venturi LS (MY 2019 and Newer)
- 016-5035-003 Rev. A
- Any comments or feedback (include chapter or page numbers if applicable).
- Let us know how long have you been using this or other Raven products.

We will not share your email or any information you provide with anyone else. Your feedback is valued and extremely important to us.

Thank you for your time.

CHAPTER

3

HYDRAULIC SYSTEM INSTALLATION



WARNING

Hydraulics are under pressure. Care should always be taken with a system that has been pressurized.

Before beginning the RS1/HDU hydraulic installation, turn off the machine and relieve pressure by turning the steering wheel left and right.

Never work on a hot machine. Always allow it to cool before performing diagnostics, maintenance, or routine service.

When disconnecting or purging hydraulic hoses, be aware that the hydraulic fluid within the machine's system may be extremely hot and under high pressure.


Tampering with hydraulic valves may cause serious injury or death, and will void the warranty.



CAUTION

When installing hydraulic components, performing diagnostics, maintenance, or routine service, ensure precautions are taken to prevent any foreign material from being introduced into the machine's hydraulic system.

Objects or materials that are able to bypass the machine's hydraulic filtration system will reduce performance and possibly damage the steering hydraulic valve.



NOTICE

The appearance of the RS1/HDU hydraulic valve may vary slightly from the images contained in this manual. However, the fittings, hose connections, and cable connections remain the same.

INSTALL FITTINGS IN THE STEERING VALVE

Before mounting the RS1/HDU valve (P/N 334-0003-088) on the machine, install the proper fittings in the valve. This prepares the valve for installation and simplifies the hose connection process later in the procedure.

FIGURE 1. Fittings Installed in the Steering Valve



Fitting	Part Number	Port
Fitting - -6 JIC (M) to -10 SAE O-Ring (M) Straight Adapter	333-0012-106	A, B
Fitting - -6 JIC M/F 90° Swivel Elbow	333-0012-042	A, B
Fitting - -4 JIC (M) to -6 SAE O-Ring (M) Straight Adapter	333-0012-044	LSPV, LS STEER
Fitting - -4 JIC M/F 90° Swivel Elbow	333-0012-154	LSPV
Fitting - -10 JIC (M) to -8 SAE O-Ring (M) Straight Adapter	333-0012-110	P, T
Fitting - -10 JIC M/F 90° Swivel Elbow	333-0012-108	P, T
Transducer - 0-3000 PSI Pressure	422-0000-086	PS

MOUNT THE STEERING VALVE

FIGURE 2. Steering Valve Mounting Location



1. Identify the steering valve (P/N 334-0003-088) mounting location on the inside of the machine's frame, below the walkway.

FIGURE 3. Steering Valve Installed



2. Secure the steering valve to the valve mounting bracket using four 5/16"-18 x 7/8" hex bolts (P/N 311-0052-104) and four 5/16" lock washers (P/N 313-1000-019).
3. Remove the top bolt from the machine's catwalk.
4. Align the lip of the valve mounting bracket with the hole in the catwalk and the adjacent hole in the machine's frame.
5. Install the valve mounting bracket on the machine using the machine's bolt that was removed in step 2 and one 3/8"-16 UNC x 1-4" bolt (P/N 311-0054-106, one 3/8" flat washer (P/N 313-2300-013), and one 3/8"-16 UNC 3B nylon insert lock washer (P/N 312-4000-061).

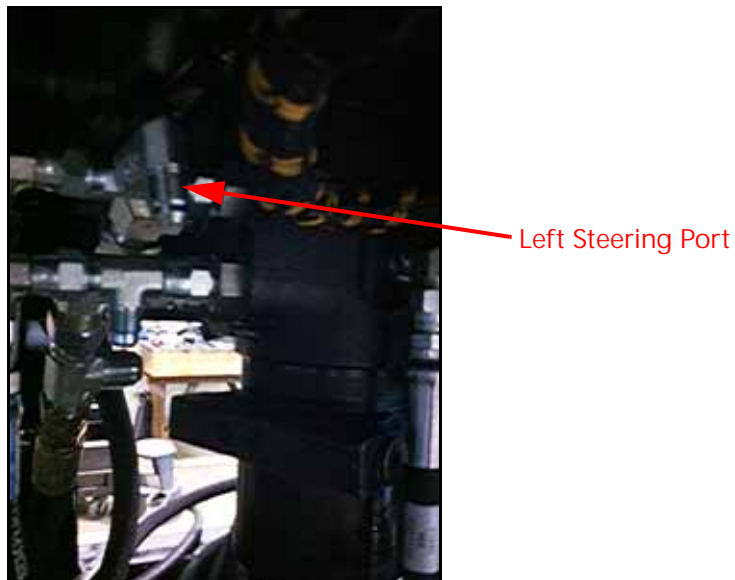
INSTALL THE LEFT AND RIGHT STEERING HOSES

FIGURE 4. Steering Orbital Location



1. Locate the machine's steering orbital under the hood, just in front of the cab.

FIGURE 5. Left Steering Port on Steering Orbital



2. Remove the cap from the tee fitting installed in the left steering port (upper-right corner) of the steering orbital.

FIGURE 6. Left Steering Hose Installed on Steering Orbital



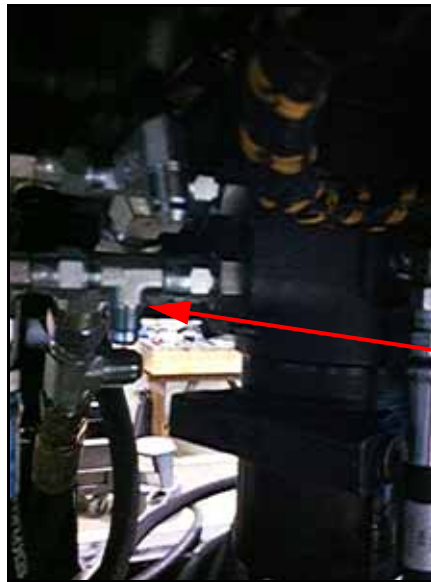
3. Install the straight end of the supplied hydraulic hose (P/N 214-1000-780) on the open port of the tee fitting.

FIGURE 7. Left Steering Hose Installed on Steering Valve



4. Connect the 90° end of the installed hydraulic hose to the fitting installed in Port A of the steering valve (P/N 334-0003-088).

FIGURE 8. Right Steering Port on Steering Orbital



5. Remove the cap from the tee fitting installed in the right steering port (lower-right corner) of the steering orbital.

FIGURE 9. Right Steering Hose Installed on Steering Orbital



6. Install the straight end of the supplied hydraulic hose (P/N 214-1000-780) in the open port of the tee fitting.

FIGURE 10. Right Steering Hose Installed on Steering Valve



7. Connect the 90° end of the installed hydraulic hose to the fitting installed in Port B of the steering valve.

INSTALL THE PRESSURE AND TANK HOSES

FIGURE 11. Pressure Hose Installed on Steering Orbital

Installed Pressure
Hose
(P/N 214-1000-638)



1. Remove the cap from the tee fitting installed in the pressure port (lower-left corner) of the steering orbital.
2. Install the 90° end of the supplied hydraulic hose (P/N 214-1000-638) in the open port of the tee fitting.



FIGURE 12. Pressure Hose Installed on Steering Valve



3. Connect the straight end of the installed hydraulic hose to the fitting installed in Port P of the steering valve (P/N 334-0003-088).

FIGURE 13. Tank Hose Installed on Steering Orbital



4. Remove the cap from the tee fitting installed in the pressure port (upper-left corner) of the steering orbital.
5. Install the -12 JIC end of the supplied hydraulic hose (P/N 214-1000-959) in the open port of the tee fitting.

FIGURE 14. Tank Hose Installed on Steering Valve



6. Connect the -10 JIC end of the installed hydraulic hose to the fitting installed in Port T of the steering valve.

INSTALL THE LOAD SENSE HOSES

1. Locate and disconnect the machine's load sense hose from the right side of the steering orbital.

FIGURE 15. LSPV Connection on Steering Valve



2. Connect the machine's load sense hose to the fitting installed in Port LSPV of the steering valve.

FIGURE 16. Load Sense Hose Installed on Steering Orbital



Installed Load Sense
Hose
(P/N 214-1000-958)

3. Install the straight end of the supplied hydraulic hose (P/N 214-1000-958) on the open load sense port on the steering orbital.

FIGURE 17. LS STEER Connection on Steering Valve

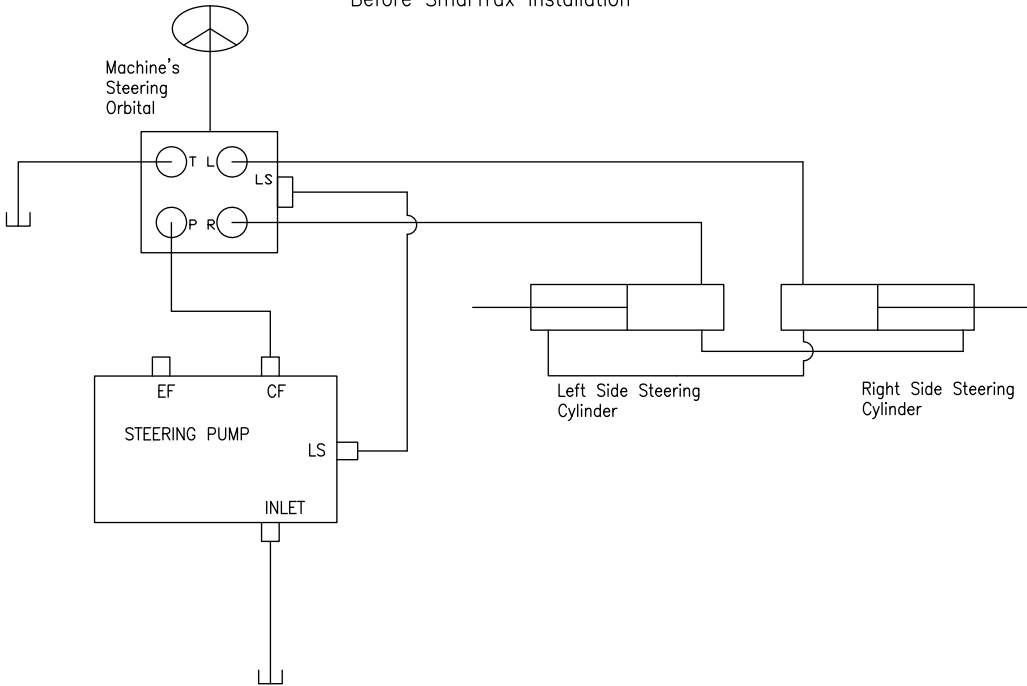


LS STEER
Connection on Side
of Steering Valve

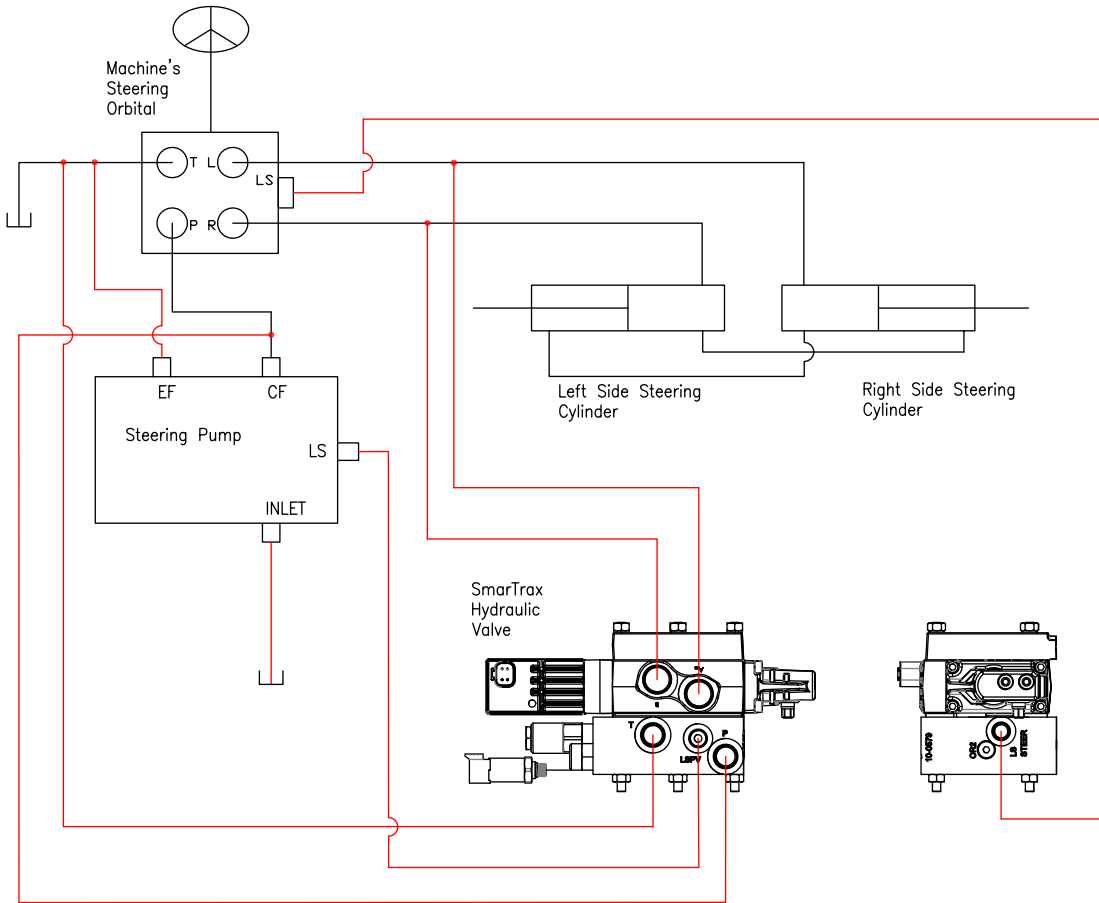
4. Connect the 90° end of the installed hydraulic hose to the fitting installed in Port LS STEER of the steering valve.

HYDRAULIC DIAGRAM

Before SmarTrax Installation



After SmarTrax Installation



CHAPTER

4

WHEEL ANGLE SENSOR INSTALLATION

ASSEMBLE THE WAS

FIGURE 1. Wheel Angle Sensor

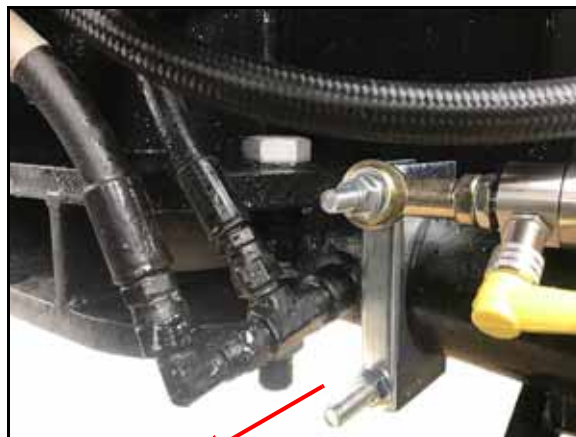


1. Install the M10 universal ball mounts (P/N 103-0001-029) and M29 jam nuts (P/N 312-1002-035) on both ends of the linear WAS (P/N 416-0001-052).
2. Leaven the nuts and ball mounts loose until the sensor is installed later in the procedure.

INSTALL THE WAS

1. Park the machine on a level surface with the wheels pointing straight forward.
2. Remove the nuts and clamp from the 3" x 3/8" - 16 U-bolt clamp.
3. Install the U-bolt clamp on the base end of the left steering cylinder, positioning the U-bolt so that the threaded ends point toward the front of the machine.

FIGURE 2. U-Bolt Pointing to Front of Machine



Front of Machine

4. Install the base end of the WAS on the top of the U-Bolt.
5. Use the provided hardware to install the WAS and the U-bolt clamp.

FIGURE 3. WAS and Clamp on U-Bolt



6. Remove the nuts and clamp from the 2" W x 5/16" - 18 U-bolt clamp.
7. Install the U-bolt clamp on the rod end of the left steering cylinder so the threaded ends of the U-bolt point up.

FIGURE 4. U-Bolt on Left Steering Cylinder



8. Use the provided hardware U-bolt, 3/8" long spacers, and 5/16" washers to install the WAS Rod mounting bracket.
9. Use the provided M10 x 60mm bolt, M10 lock nut, and 3/4" spacer to install the WAS rod end of the WAS rod mounting bracket in the middle hole of the WAS rod mounting bracket.

FIGURE 5. WAS Rod Mounting Bracket Installation



10. Turn the machine's wheels to the left and right locks to ensure the sensor is not over compressed or extended.
11. Tighten all mounting hardware.

CHAPTER

5

CAB COMPONENT INSTALLATION

RS1 INSTALLATION

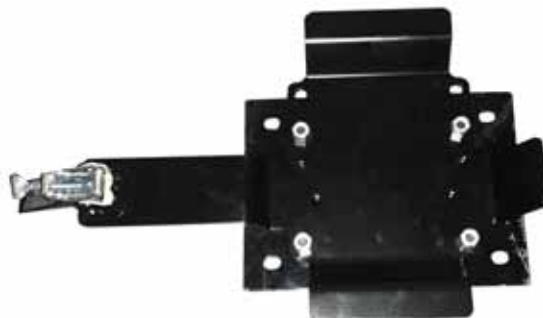
1. Install the RS1 mounting bracket to the supplied RS1 using the supplied 1/4" - 20 hardware.

FIGURE 1. RS1 Mounting Bracket



2. Use the provided 5/16" - 18 lock nuts to assemble the RS1 latch bracket on the cab mounting bracket.

FIGURE 2. RS1 Secured to Cab Mounting Bracket



3. Identify the RS1 mounting location on the cab roof.

FIGURE 3. RS1 Mounting Location on Roof



4. Remove the machine' plate from the top of the roof.

NOTE: The plate is no longer needed.

5. Install the RS1 latch plate on the roof using the machine's fasteners.

FIGURE 4. Bracket Installed on Roof



6. Install the RS1 on the RS1 latch bracket.

FIGURE 5. RS1 Attached to Roof



NOTE: It may be necessary to adjust the latch in order to secure the RS1 unit.

CAB COMPONENT INSTALLATION

1. Locate and remove the plastic cover in the right rear corner of the machine cab.

FIGURE 6. Right, Rear Cover Removed



2. Place the HDU ECU onto the plastic panel in the orientation shown below. Mark the mounting hole locations.

FIGURE 7. ECU Mounting Orientation



3. Drill two ¼" holes in the plastic panel.

FIGURE 8. Holes Drilled in Panel



4. Mount the HDU to the plastic panel using the supplied ¼" hardware.

FIGURE 9. HDU Mounted



5. Locate the black and gray 12-pin DTM connector on the cab harness (P/N 115-0172-538) and remove the two dust caps.

FIGURE 10. DTM Connectors



6. Connect the gray 12-pin plug to the gray 12-pin receptacle on the HDU.
7. Connect the black 12-pin plug to the black 12-pin receptacle on the HDU.

FIGURE 11. HDU Connected



INSTALL THE MASTER SWITCH

1. Use the provided hardware to install the Master Switch (P/N 063-0173-961) in the provided enclosure.

FIGURE 12. Master Switch in Enclosure



2. Install the master switch in a convenient location using either self-tapping screws or double sided tape (not provided).
3. Locate the 4-pin connector on the cab harness (P/N 115-0172-538) labeled "Road Switch" and connect it to the master switch.

FIGURE 13. Installed Master Switch



FIGURE 14. 2-Pin Engage to SmarTrax Cable



4. Locate the 2-pin Deutsch connector on the cab harness (P/N 115-0172-538) labeled "Enable" and connect it to the machine 2-pin Deutsch receptacle labeled "SmarTrax."

INSTALL SYSTEM CABLES

NOTE: If the machine is equipped with a bed that utilizes ISO ECUs, use cable P/N 115-4010-096. If the machine is equipped with a bed that utilizes Raven CAN nodes, use cable P/N 115-4010-068.

RS1 AND VALVE HARNESS CABLE

1. Identify the RS1 tee cable (P/N 115-4010-096).
2. Remove the right-rear cover off the machine cab.

FIGURE 15. Right-Rear Cab Access



3. Locate the bulkhead connector labeled "RAVEN."

FIGURE 16. Raven Bulkhead Connection



4. Connect one end of the RS1 tee cable (PN 115-4010-096) to the Raven bulkhead connector.

FIGURE 17. RS1 Tee Cable Connected to Raven Bulkhead Port



5. Connect the other end of the RS1 tee cable to the machine's mating connector.

FIGURE 18. RS1 Connected to Machine's Mating Connector



6. Route the 12-pin connector up to the RS1. Secure the cable with zip ties and cable clamps.

FIGURE 19. Cable Routed to RS1



7. Plug the 12-pin connector into the mating connector on the RS1.

FIGURE 20. 12-Pin Connected to RS1



VALVE CABLE

1. Identify the HDU Valve cable (P/N 115-4010-098).
2. Locate the bulk head connector in the right, rear access panel.

FIGURE 21. Valve Cable Bulkhead Location



3. Remove the dust cap and install the valve cable (P/N 115-4010-098).

FIGURE 22. Valve Cable Connected to Bulkhead



4. Route the HDU valve cable to the steering valve.
5. Plug the 3-pin connector into the pressure transducer and the 4-pin connector into the valve.

FIGURE 23. Valve Connections



6. Route and connect the WAS connector on the HDU valve cable to the WAS.

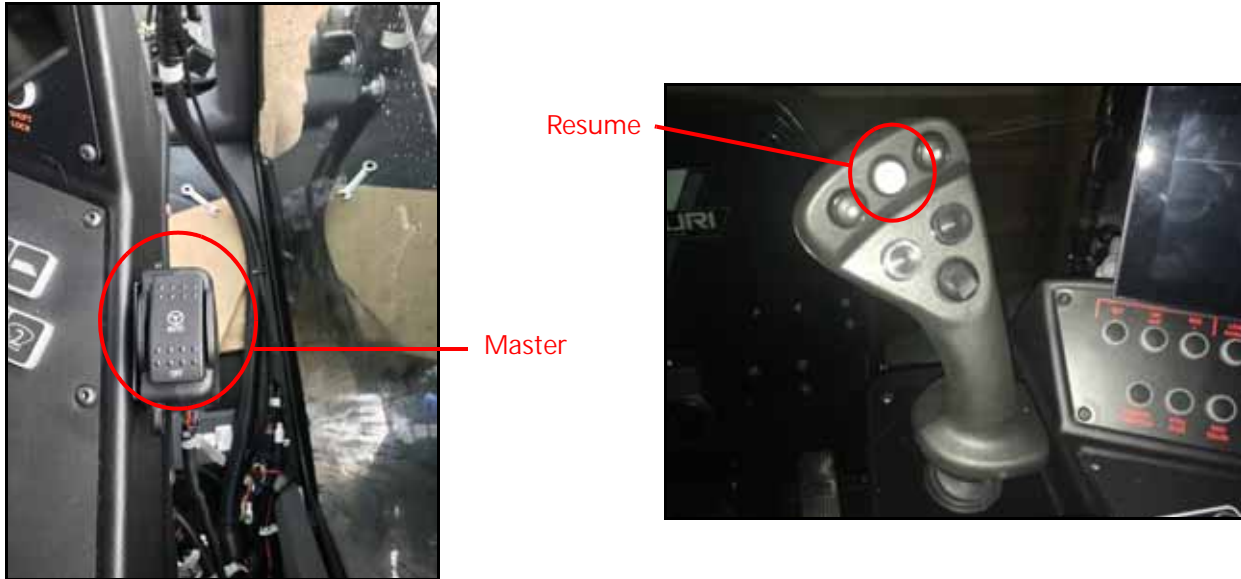
FIGURE 24. WAS Cable Connected to WAS



ROUTINE OPERATION

Locate and identify the machine's master switch on the control panel and the resume switch on the joystick as they are required for RS1 system operation.

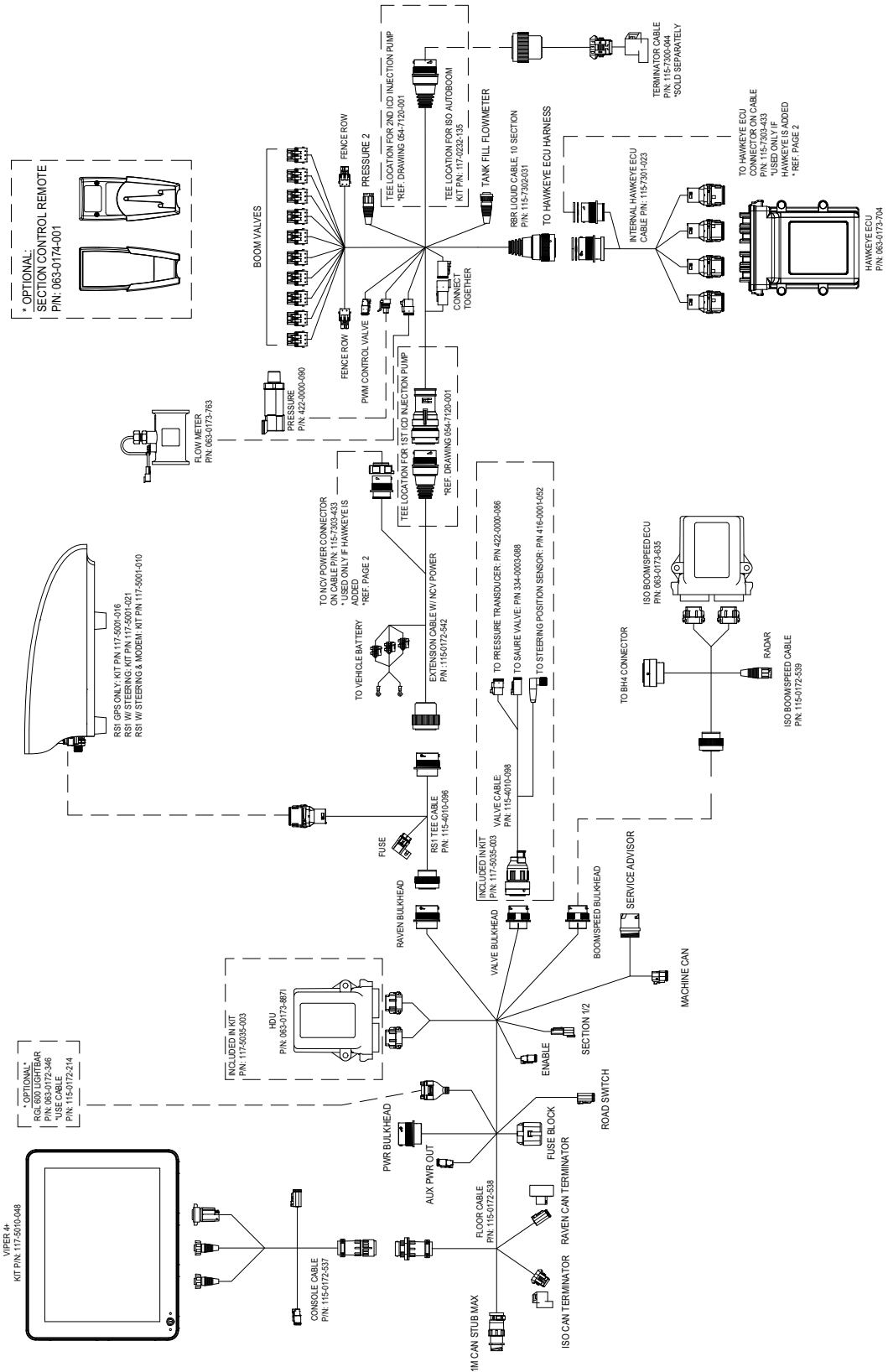
FIGURE 25. Resume Switch Location



Refer to the Raven RS1 Guidance and Steering Calibration and Operation Manual (P/N 016-4010-001) for instructions on calibrating the RS1 system, adjusting system settings, and system operation.

SYSTEM DIAGRAMS

FIGURE 26. RS1/HDU System Diagram for RBR Vector/Venturi



APPENDIX

KITS LISTS

A

KITS

The following kits are included in this appendix:

TABLE 1. RS1/HDU Kits

Description	Kit Number
Kit, WAS, RBR	117-0192-053
Kit, Hydraulic, PVG Dynamic Load Sense	117-0199-126
Kit, HDU, RBR Vector	117-5035-003

FIGURE 1. Wheel Angle Sensor Kit for RBR Vector (MY 2019 and Newer)

THIS KIT TO CONTAIN THE FOLLOWING ITEMS LISTED BELOW:

#	QTY	PART #	DESCRIPTION
	1	053-0159-118	BOX, SHIPPING
	1	107-0172-620	BRACKET, WAS, RBR
	1	416-0001-052	SENSOR, LINEAR NON-CONTACT, 300MM
	1	053-0159-074	ENVELOPE, PLASTIC
	2	103-0001-029	MOUNT, UNIVERSAL, M10 BALL
	3	107-0172-037	SPACER, STEEL .406" ID X .750" OD X .75" LONG
	2	312-1002-035	NUT, JAM, M10 X 1.5 PITCH X 5MM THICK
	2	312-4000-059	NUT, 5/16"-18, LOCK NYLON INSERT
	2	312-4000-061	NUT, 3/8"-16 LOCK NYLON INSERT
	1	312-6001-042K	NUT, M10 X 1.5 LOCK NYL INSERT
	4	313-2300-014	WASHER, FLAT, 3/8"
	4	313-2301-005	WASHER, FLAT, 5/16" SS
	1	435-3003-059	CLAMP, U-BOLT, 2.00" X 5/16"-18
	1	435-3003-063	CLAMP, U-BOLT 3" X, 3/8"-16
	2	107-0172-103	SPACER, STEEL .406" ID X .750" OD X .375" LONG
	1	311-4050-230K	BOLT, HEX, METRIC, M10-1.5X60

FIGURE 2. Hydraulic Kit for RBR Vector (MY 2019 and Newer)

THIS KIT TO CONTAIN THE FOLLOWING ITEMS LISTED BELOW:

PART #	QTY	DESCRIPTION
333-0012-044	2	FTG., ADAPTER, STR., -4 JIC (M) TO -6 SAE O-RING (M)
333-0012-042	2	FTG., ELBOW, 90 DEG. SWIVEL, -6 JIC M/F
333-0012-106	2	FTG., ADAPTER, STR., -6 JIC (M) TO -10 SAE O-RING (M)
333-0012-108	2	FTG., ELBOW, 90 DEG SWIVEL, -10 JIC M/F
333-0012-110	2	FTG., ADAPTER, STR, M -10 JIC (M) TO -8 SAE O-RING (M)
333-0012-154	1	FTG., ELBOW, 90 DEG. SWIVEL, -4 JIC M/F
		END 1 SIZE OVERALL LENGTH END 2
214-1000-638	1	10JF 8 42 10JF90
214-1000-780	2	6JF90M 6 44 6JF
214-1000-958	1	4JF90S 4 48 4JF
214-1000-959	1	12JF 8 46 10JF

FIGURE 3. HDU Kit for RBR Vector (MY 2019 and Newer)

THIS KIT TO CONTAIN THE FOLLOWING ITEMS LISTED BELOW:

#	QTY	PART #	DESCRIPTION
	1	053-0159-087	BOX, SHIPPING (LABELED 1 OF 2)
	1	063-0173-887	ECU, HYDRAULIC DRIVER UNIT (HDU)
	1	115-4010-098	CABLE, VALVE, HDU, RBR, MY19 AND NEWER
	1	063-0173-961	ASSEMBLY, MASTER SWITCH, RS1
	1	117-0199-126	KIT, HYD, SMARTRAX, VECTOR 300 LS/VENTURI
	1	334-0003-088	VALVE, HYD. PVG DYNAMIC LOAD SENSE
	1	107-0171-907	BRACKET, UNIVERSAL HYD MTG, PART A
	1	608-0159-063	ENCLOSURE, SWITCH FLANGE MOUNT
	1	053-0159-015	ENVELOPE, PLASTIC
	3	435-3001-049	CLAMP, CABLE, 0.625, INSULATED
	1	422-0000-086	TRANSDUCER, PRESSURE, 4-20MA, 0-3000 PSI
	4	311-0052-104	BOLT, 5/16-18 UNC X 0.88 LG
	4	313-2300-013	WASHER, FLAT, 5/16
	4	313-1000-019	WASHER, LOCK, 5/16
	2	311-0049-106	BOLT, MACHINE, CAP-HEX STEEL, 1/4"-20, ZINC, 1-1/4 LG
	2	312-1001-168	NUT, FLANGED LOCK 1/4"-20 UNC ZINC PLATED
	2	313-2300-010	WASHER, STEEL, FLAT, 1/4
	1	117-0192-053	(LABELED BOX 2 OF 2) KIT, WAS, RBR

LIMITED WARRANTY

WHAT DOES THIS WARRANTY COVER?

This warranty covers all defects in workmanship or materials in your Raven Applied Technology Division product under normal use, maintenance, and service when used for intended purpose.

HOW LONG IS THE COVERAGE PERIOD?

Raven Applied Technology products are covered by this warranty for 12 months from the date of retail sale. In no case will the Limited Warranty period exceed 24 months from the date the product was issued by Raven Industries Applied Technology Division. This warranty coverage applies only to the original owner and is non-transferable.

HOW CAN I GET SERVICE?

Bring the defective part and proof of purchase to your Raven dealer. If the dealer approves the warranty claim, the dealer will process the claim and send it to Raven Industries for final approval. The freight cost to Raven Industries will be the customer's responsibility. The Return Materials Authorization (RMA) number must appear on the box and all documentation (including proof of purchase) must be included inside the box to be sent to Raven Industries.

WHAT WILL RAVEN INDUSTRIES DO?

Upon confirmation of the warranty claim, Raven Industries will (at our discretion) repair or replace the defective product and pay for the standard return freight, regardless of the inbound shipping method. Expedited freight is available at the customer's expense.

WHAT IS NOT COVERED BY THIS WARRANTY?

Raven Industries will not assume any expense or liability for repairs made outside our facilities without written consent. Raven Industries is not responsible for damage to any associated equipment or products and will not be liable for loss of profit, labor, or other damages. The obligation of this warranty is in lieu of all other warranties, expressed or implied, and no person or organization is authorized to assume any liability for Raven Industries.

Damages caused by normal wear and tear, misuse, abuse, neglect, accident, or improper installation and maintenance are not covered by this warranty.

EXTENDED WARRANTY

WHAT DOES THIS WARRANTY COVER?

This warranty covers all defects in workmanship or materials in your Raven Applied Technology Division product under normal use, maintenance, and service when used for intended purpose.

DO I NEED TO REGISTER MY PRODUCT TO QUALIFY FOR THE EXTENDED WARRANTY?

Yes. Products/systems must be registered within 30 days of retail sale to receive coverage under the Extended Warranty. If the component does not have a serial tag, the kit it came in must be registered instead.

WHERE CAN I REGISTER MY PRODUCT FOR THE EXTENDED WARRANTY?

To register, go online to www.ravenhelp.com and select Product Registration.

HOW LONG IS THE EXTENDED WARRANTY COVERAGE PERIOD?

Raven Applied Technology products that have been registered online are covered for an additional 12 months beyond the Limited Warranty for a total coverage period of 24 months from the date of retail sale. In no case will the Extended Warranty period exceed 36 months from the date the product was issued by Raven Industries Applied Technology division. This Extended Warranty coverage applies only to the original owner and is non-transferable.

HOW CAN I GET SERVICE?

Bring the defective part and proof of purchase to your Raven dealer. If the dealer approves the warranty claim, the dealer will process the claim and send it to Raven Industries for final approval. The freight cost to Raven Industries will be the customer's responsibility. The Return Materials Authorization (RMA) number must appear on the box and all documentation (including proof of purchase) must be included inside the box to be sent to Raven Industries. In addition, the words "Extended Warranty" must appear on the box and all documentation if the failure is between 12 and 24 months from the retail sale.

WHAT WILL RAVEN INDUSTRIES DO?

Upon confirmation of the product's registration for the Extended Warranty and the claim itself, Raven Industries will (at our discretion) repair or replace the defective product and pay for the standard return freight, regardless of the inbound shipping method. Expedited freight is available at the customer's expense.

WHAT IS NOT COVERED BY THE EXTENDED WARRANTY?

Raven Industries will not assume any expense or liability for repairs made outside our facilities without written consent. Raven Industries is not responsible for damage to any associated equipment or products and will not be liable for loss of profit, labor, or other damages. Cables, hoses, software enhancements, and remanufactured items are not covered by this Extended Warranty. The obligation of this warranty is in lieu of all other warranties, expressed or implied, and no person or organization is authorized to assume any liability for Raven Industries.

Damages caused by normal wear and tear, misuse, abuse, neglect, accident, or improper installation and maintenance are not covered by this warranty.