

Envizio Pro™ Software Update Details

Version: File Deletion Utility
Release Date: 05/13/15

What is the Envizio Pro File Deletion Utility?

"Envizio Pro File Deletion Utility" is a program that will automatically delete all jobs off of the Envizio Pro. It is run like a software update and can be used on any Envizio Pro, Envizio Pro II or Envizio Pro XL.

When should I use Envizio Pro File Deletion Utility?

The reasons can include but are not limited to:

- The inability to delete jobs off of the Envizio Pro through regular file maintenance

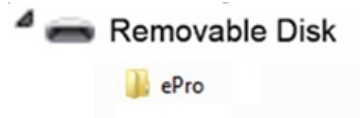
Download and Installation Instructions

How to use an Envizio Pro File Deletion Utility

The Envizio Pro File Deletion Utility will be a .zip file and will have to be extracted/unzipped to the root directory of an empty USB drive (4 GB maximum).

Follow these steps to run the Envizio Pro File Deletion Utility from the USB drive.

1. Download the .exe file and select Run on the pop up window.
2. Extract/unzip the recovery file to the root directory of the USB drive.
3. You should see the following files:



4. Ensure the Envizio Pro is powered on, and then insert the memory stick into the USB port.
5. Click the following icons to navigate to the update screen:
 - a. Tools
 - b. Computer
 - c. Updates
 - d. Highlight "RemoveAllJobs"
 - e. Green arrow pointing to the right
6. The utility will finish with the Envizio Pro asking you to reboot.
7. Remove the USB drive and reboot the Envizio Pro.