

# Cruizer II™ and Cruizer II™ RTK Software Update Details

Version: 3.5 Silent Install  
Release Date: 08/24/15

## What is a Silent Install?

A "Silent Install" is a software update that will allow users to upload software onto the Cruizer when the Cruizer is first powered on. The Silent Install allows users to reinstall software if the main program (user interface) is not accessible.

## When should I use a Silent Install?

Use the Silent Install when:

- The lights flash on the top of console during start up, but screen stays black.
- A non-responsive blue screen is displayed on the console.
- A "czmini" error is displayed on the console.

**Note:** Raven Technical Service may suggest a Silent Install for other issues as well. The silent install will only address issues if the problem is corrupt or missing Cruizer software. If the problem continues, the Cruizer may need to be sent in for repair.

## Download and Installation Instructions

### How to Use a Silent Install

**Important:** Select the correct Silent Install for your Cruizer or Cruizer II. Do not install Cruizer updates on a Cruizer II or Cruizer II on a Cruizer.

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1. Download the attachment and extract to the root directory of the USB drive. It should resemble the image below.



2. Remove power from the Cruizer to shut down the console.
3. Insert the USB flash drive into an available USB port on the console.
4. Power up the Cruizer with the "bootinstall" folder on the flash drive.
5. The startup will initiate the update.
6. Select **Download Success Press Here**. It will then return to the boot screen.
7. Once complete, remove the USB drive and cycle power.

**Note:** The Silent Install process should take approximately five minutes to complete. If the issue is not corrected or addressed after the Silent Install is attempted, the console will likely need to be sent in for service. Contact a local Raven dealer for additional assistance.