

## ISO CAN COMMUNICATION ISSUE

Raven has determined the ISO CAN communication (VT, Product Control, Section Control, and Steering) utilized on the CR7 and Viper 4 platforms has a defect which will interrupt operation of the systems. The defect is time dependent and will impact performance this year on April 26, June 14, August 3, September 22, and November 10, 2018. Operators may experience an interruption of any ISO CAN operation and the impacted system will need to be restarted, potentially multiple times throughout the day depending upon the duration of use.

To completely avoid this issue, Raven recommends that any systems utilizing ISO CAN communication receive updates prior to operating on April 26th by utilizing software at or higher than:

- [CR7 v1.0.31.2](#)
- [Viper 4/4+ v2.8.0.116](#)

Each device impacted supports Over the Air (OTA) software updates via Slingshot and updates are available now on the Raven Portal.